

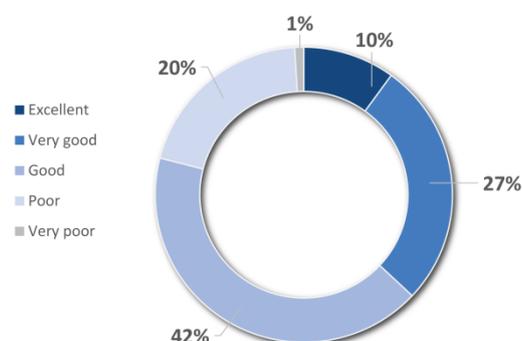


Survey Overview

The OCHA Humanitarian Financing Unit (HFU) launched an online survey in January 2016 in order to gauge the effectiveness of the Yemen Humanitarian Pooled Fund (HFP) in meeting its core objectives as outlined in its mandate, as well as gauge respondents' opinion as to its quality as a humanitarian financing tool.

The survey was open for feedback in between the 13 January to 30 January 2016 and was sent to a wide range of stakeholders, both in and outside of Yemen. **A total of 93 complete responses were received, the majority of which from national NGOs (40%) and international NGOs (30%) showing a clear interest in the HPF by this target group.**

What is your overall impression of the Yemen HPF?



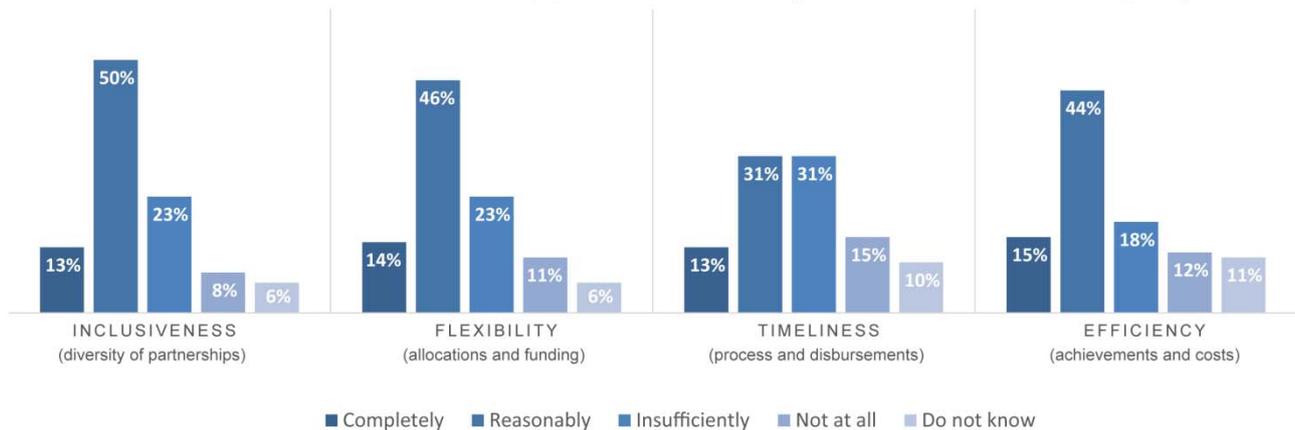
To what extent is the Yemen HPF meeting its core objectives?

HPF Main Objectives	Completely	Reasonably	Insufficiently	Not at all	Do not know
Assisted the humanitarian response in 2015?	15%	47%	26%	9%	3%
Provided predictable funding to meet priority needs?	11%	39%	36%	5%	9%
Helped strengthen the cluster system & coordination?	14%	42%	25%	8%	11%
Assisted in strengthening the HC's leadership?	11%	51%	18%	7%	13%
Average	13%	45%	26%	7%	9%

Main recommendations for the HC and OCHA Management:

- More transparency required on the allocation of funding, including broader dialogue as to the priorities to be supported with cluster members and greater clarity on the basis by which funding decisions are made.
- Greater understanding required as to the HC's priorities to be supported through the Pooled Fund, as the HRP is very broad and the HPF can only contribute to meeting a small percentage of the needs.
- HC to take on an even larger role in both resource mobilisation and advocacy in order to secure more funds allowing for larger and more strategic allocations.
- Longer term funding options (minimum one year) are required in order to plan and deliver more efficient and better quality programming. Short term funding helped kick start the response but is not an efficient mode of operation.
- Allow for a longer planning time / advance notice on the launch of future allocations to allow organisations to prepare and dedicate the necessary resources.
- Direct field monitoring is required in order to ensure the resources allocated reach the people in need and are not diverted for unintended purposes.
- Involve a broader range of actors in the implementation of projects, with priority given to organisations directly implementing activities in the field or supporting the capacity building efforts of local organisations.

To what extent does the Yemen HPF supports the following humanitarian financing objectives?



Additional recommendations for OCHA Management / Humanitarian Financing Unit on the HPF:

- HPF Processes:** 6 main HPF processes were highlighted by respondents as being challenging for their organisation: a) access to the online grants management system, b) eligibility process for NGOs, c) proposal development process, d) fund disbursement, e) communication/visibility requirements and f) engagement with coordination structures. Main recommendations include:
 - Greater sensitisation required on the HPF processes and frequent trainings provided on the GMS
 - Clearer guidance on partnership arrangements with national NGOs and criteria for selection
 - Address challenges encountered in the disbursement of funds to partners, especially national NGOs
 - Additional guidance and support to be provided to the cluster leads and review committee members on setting priorities, reflecting the needs of their members and reviewing project proposals.
- Access to Information:** 76% of respondents reported being aware of the Yemen HPF website, however recommendations were made to improve transparency and access to information:
 - Outline available funding and breakdown of allocations per partner type (UN, NGO, etc.)
 - Guidance on HFU contacts and methods of communication for partners during project implementation
 - Key documents and webpages to be made available in Arabic
- Complaints Mechanisms:** Only 32% of respondents reported being aware of how to report complaints related to the Yemen HPF. Recommendations include:
 - Guidance on complaints that can be addressed (i.e. type of complaints) and how they will be processed and addressed by the HC/OCHA.
 - Information on mechanism to be widely shared with clusters and partners.
- HPF Operational Guidelines:** 59% of respondents felt reasonably familiar with the HPF operational guidelines, whilst 27% responded feeling insufficiently or not at all familiar. Recommendations include:
 - Additional training and sensitisation of stakeholders on the HPF objectives, processes and guidelines required at the field level and directed at different target groups.