

## MARK DALTON

### Chief, Information Services Branch (ISB)

Mark Dalton is Chief of the Information Services Branch, which provides information services for OCHA staff and humanitarian partners globally. He oversees the development and implementation of OCHA's information strategy. This includes enterprise, web and mobile services, and information services and support to field operations.

Mr. Dalton has over 20 years of humanitarian experience. He spent seven of those years in emergency medical aid, initially with Médecins Sans Frontières, and then as co-founder and Operations Director for the British relief agency Merlin. During this time, he led relief teams in the Balkans, the Caucuses, the Great Lakes, Kenya, Iran and Afghanistan.

With OCHA, Mr. Dalton has served as a Desk Officer in New York, Representative for the IRIN humanitarian news and analysis service, and Managing Editor for IRIN-Central Asia, based in Pakistan. He also served as a Senior Humanitarian Policy Adviser with the United Kingdom's Department for International Development, and as a Research Consultant with King's College in London. Prior to his current role, Mr. Dalton was the ReliefWeb Coordinator, where he led its transition into a modern, 24/7 digital service.

Mr. Dalton holds a management degree and has completed an advanced management programme with the IESE Business School in New York. He is also a published author.