Achievements of local and international organizations in response to COVID-19 as of 17 September 2020

OCHA

- To help the world’s most vulnerable countries fight the pandemic, OCHA coordinated a US$2 billion COVID-19 Global Humanitarian Response Plan (GHRP) launched on 25 March 2020. The Response Plan was revised in early May to include a $6.71 billion appeal and an updated global plan, with a series of annexes, to fight the coronavirus in fragile countries. On 16 July, an updated plan was released, along with annexes, to include a $10.3 billion appeal to fight the pandemic in the most vulnerable and low-income countries.

- Funding this plan will help to ensure that humanitarian agencies can maintain their ongoing emergency work. Implementing the plan requires tight coordination, strong fundraising, and a massive effort to ensure that ongoing emergency assistance continues for those people around the world who need it most.

- OCHA is helping aid groups and Governments to coordinate the COVID-19 humanitarian response on all fronts to ensure it is swift, coherent and effective. For OCHA, this involves mobilizing finances, assessing needs, developing response plans, and advocating to reach people in need. OCHA has set up a COVID-19 response team to drive these efforts, and to support and boost the UN system-wide response.

- Under-Secretary-General for Humanitarian Affairs and Emergency Relief Coordinator Mark Lowcock has released US$134 million from the UN Central Emergency Response Fund (CERF) as of 17 September 2020 to help fund efforts to contain the virus in vulnerable countries. The first tranche committed funding to meet pressing needs in Burkina Faso, Central African Republic, Chad, Democratic People’s Republic of Korea, Djibouti, Haiti, Lebanon, Pakistan, Somalia, Sudan and Uzbekistan.

- OCHA has been assessing the use of Country-Based Pooled Funds (CBPFs) at the field level to help channel immediate support to COVID-related needs. As of 17 September, 16 CBPFs have provided $206 million to COVID-19 pandemic responses. In some countries, CBPFs are reviewing requests for reprogramming pre-existing projects to the COVID-19 context.

- So far, programmes in 50 countries have been supported through combined funding of $340 million from CERF and CPBFs, and additional countries are being identified under the Global Humanitarian Response Fund.
World Health Organization (WHO)

**Burkina Faso:** Animators of interactive radio programs trained to better persuade the public in the response to the Covid-19 16 June 2020

**Cameroon:** Training of 74 health care providers on Infection Prevention and Control and the care of people with COVID-19 14 June 2020
https://www.afro.who.int/fr/news/formation-dun-pool-de-formateurs-de-74-prestataires-de-soins-de-sante-issus-des-10-regions-du?country=22&name=Cameroon

**Congo:** Strengthening the response to COVID-19 through capacity building 1 July 2020

**DRC:** Building on Ebola response to tackle COVID-19 in DRC 25 June 2020

**Lebanon:** Engaging communities for contact tracing to reduce the spread of COVID-19 22 June 2020

**Kenya:** Communities taking the lead in curbing COVID-19 spread 2 July 2020

**Mexico:** The essential contribution of women in the response to COVID-19: health sector and care work 20 June 2020

**Nigeria:** Community leaders help drive COVID-19 testing in Kano State 29 June 2020

**Nigeria:** Volunteering in Nigeria’s COVID-19 battle 25 June 2020

**Nigeria:** “My 14-day sojourn at the Isolation Centre was an eye-opener” – Adamawa COVID-19 hero 18 June 2020
https://www.afro.who.int/news/my-14-day-sojourn-isolation-centre-was-eye-opener-adamawa-covid-19-hero

**Pakistan:** After heartbreak, a Pakistani doctor's plea for vigilance against COVID-19 15 June 2020
Sierra Leone: **Tackling malaria amidst COVID-19 outbreak response** 29 June 2020

Syria: **WHO calls for unhindered humanitarian access to all Syrians and support for health system resilience** 30 June 2020

Togo: **WHO works with Post Corporation to transport samples for COVID-19** 30 May 2020

Turkey: **WHO-backed telephone counselling in Turkey for those dealing with COVID-19 stress** 30 June 2020

Yemen: **Protecting essential health services in Yemen**

**CARE International**

- As of 16 April, CARE International has life-saving humanitarian crisis response and/or COVID-19 adaptations/programmes in 62 countries, but these are partially suspended in 22 and entirely suspended in 2.

- CARE has directly reached more than 2 million people with hygiene messaging, 351,017 with hygiene kits, 737,325 with increased water, set up 22,801 new or repaired handwashing stations and provided more than 111,000 people with food or cash vouchers as a response to the COVID-19 pandemic.

- Photos, social media graphics and video of distributions in Haiti, Jordan (Azraq), Lebanon and the Philippines are available here:
  [https://www.careimages.org/?c=8231&k=7d870da408](https://www.careimages.org/?c=8231&k=7d870da408)


**International Organization for Migration (IOM)**
• In Yemen, IOM organized 802 hygiene promotion sessions in Aden, Taiz and Shabwah. An IOM-produced video highlighting key COVID-19 transmission prevention measures was promoted on Facebook, reaching more than 350,000 Yemenis across the country. The audio message from the video will continue to play three times a day for two weeks on 34 radio stations, 28 of which cover the entire country. An additional 35,000 individuals were reached through RCCE activities conducted through IOM-supported health facilities and 1,069 were reached through IOM protection teams.

• IOM Mozambique continues its support to Ministry of Health surveillance activities through its network of community health workers and workers associations, by screening and raising the awareness of Mozambican migrant workers who continue to return from South Africa to the southern provinces. Since early April, IOM community health workers have called over 9,000 migrants, and spoken with family members of each migrant, inquiring on the health of over 43,000 relatives. A total of 116 reported symptoms and were referred for further assessment by health authorities; 5 of them were tested for COVID-19, and one patient was diagnosed with the disease.

• In Djibouti, awareness-raising activities on COVID-19 continued in the Ali Sabieh region. Some 686 truck drivers were sensitized on the prevention of COVID-19 and IOM raised awareness on COVID-19 for 3,775 persons in Ali Sabieh city.

• In Democratic Republic of the Congo (DRC), IOM organized a COVID-19 training session for frontline workers deployed at the displacement sites managed by IOM in the North Kivu province. This training included guidance on how to recognize COVID-19 clinical symptoms, prevention of disease transmission among internally displaced populations, and site management and coordination related to COVID-19. A total of 15 persons were trained, including nine women.

• In Rwanda, IOM mobile teams have reached 270,000 individuals in the border areas with its awareness campaign. IOM, together with UNICEF and the RCCE Working Group, also developed COVID-19 risk communication materials for truck drivers, border officials and UN premises.

• In Iraq, IOM organized 102 awareness sessions on COVID-19, reaching more than 1,300 individuals in camp and non-camp settings in over eight governorates. Moreover, IOM developed and printed materials to mainstream RCCE through IOM programmes and activities.

• IOM launched its new Verified webpage: https://www.iom.int/verified
  
  o Latest Stories:
- **IOM Medium** Poetry Behind Masks: Women Slam Poets in Senegal Speak Out to Prevent COVID-19
- **West and Central Africa** United Nations Concerned about the Increased Vulnerabilities of Migrants Amid COVID-19
- **Sudan** COVID-19 Health Measures in Place as the First of 15,000 People Return Home
- **Panama** Communities, Migrants Closer to Health Services, Social Cohesion
- **West Africa** 124 Cameroonians Come Home Safely from Niger; Over 6,000 Assisted during Pandemic through European Union Support
- **Central America** IOM Organizes Double Return Flight between Belize and El Salvador

**Norwegian Refugee Council (NRC)**

- NRC is distributing information on the prevention of coronavirus and providing hygiene kits, clean water and adequate toilets in Iran, Afghanistan, Yemen, and across Latin America and Africa. In the Dadaab refugee camp in Kenya, NRC is installing handwashing points and ensuring running water.

- Photos and stories from Afghanistan, Nigeria, Iraq and Jordan are available on SmugMug here: [https://nrc.smugmug.com/Press/Press-album-Corina-crisis/](https://nrc.smugmug.com/Press/Press-album-Corina-crisis/)

- A summary of NRC achievements in their second update is available here: [https://tinyurl.com/yco7yjty](https://tinyurl.com/yco7yjty).

**Save the Children**

- Since the start of the outbreak, Save the Children continues to respond to the needs of communities in countries impacted by the COVID-19 outbreak, including in China, the United States and across Europe.

- In the largest appeal in its 100-year history, Save the Children is aiming to raise $100 million to urgently keep children and their families safe during the global COVID-19 outbreak, the most serious threat to global health and security in modern times.

- Videos on the COVID-19 response in Cox’s Bazar, Bangladesh, and Syria and generic handwashing animations are available here: [https://www.contenthubsavethechildren.org/Share/6lt5uhls7s00h61ofi4kjnwwsb4l78y](https://www.contenthubsavethechildren.org/Share/6lt5uhls7s00h61ofi4kjnwwsb4l78y)
International Federation of Red Cross and Red Crescent Societies (IFRC)

- IFRC, with 192 National Societies and 13 million volunteers, is providing critical information and health and social services, while ensuring that communities participate in the response.

- More than 6 million items of personal protective equipment have been procured for frontline volunteers, including masks, goggles, face shields, gloves and surgical gowns. Red Cross and Red Crescent volunteers are installing water distribution points and providing hygiene kits, food and shelter to protect vulnerable people.

Danish Refugee Council

- The Danish Refugee Council is responding with cash-based interventions in Colombia, awareness-raising in Turkey, and water, sanitation and hygiene interventions in Ethiopia, Nigeria and Yemen.

Oxfam International

- Oxfam International is scaling up its global COVID-19 response in more than 45 countries, working with partners to deliver clean water, soap and other hygiene supplies and spreading prevention messages through community outreach, trainings, radio, social media and more. Oxfam is addressing ongoing urgent needs for those facing food insecurity and displacement through cash, voucher and food distributions.

International Rescue Committee

- The International Rescue Committee has launched COVID-19 preparedness and response programmes in over 40 countries including Syria, Kenya and Yemen. Programmes include a public health awareness and psychosocial support campaign, training of health care workers in refugee camps, and providing reproductive and maternal healthcare and medicine to migrants and vulnerable communities.

UN Population Fund (UNFPA)

- UNFPA is prioritizing the needs of women and girls, as the pandemic is disrupting access to life-saving health services and increasing the risk of gender-based violence. UNFPA is delivering protective supplies to health workers, providing services and setting up hotlines for survivors of gender-based violence, supporting midwives and other health workers to provide sexual and reproductive health services for women, and providing training in psychosocial support.
UNICEF

- To bolster life-saving health supplies in:
  - Democratic Republic of the Congo (DRC): A shipment of 63 cubic metres of vital health supplies landed in Kinshasa on 11 April. The equipment includes oxygen concentrators, basic surgery equipment, stethoscopes, medication and nutrition items, such as vitamin A supplements, and will be distributed to health centres to respond to COVID-19 and other health epidemics such as measles, cholera and malaria.
  - Iran: UNICEF procured and dispatched 26.5 tons of PPE to hospitals treating COVID-19 patients in the most affected provinces.
  - Venezuela: UNICEF procured and received in-country 90 tons of supplies, including PPE kits for health workers. Supplies are being channelled through UNICEF logistics and warehouses directly to 193 facilities across the country.
  - Cox’s Bazar, Bangladesh: A 50-bed COVID-19 isolation and treatment unit at Ramu in Cox’s Bazar is operational, with UNICEF providing equipment including oxygen concentrators, resuscitation and sterilization kits, as well as consumables and medicines.

- To provide life-saving information in:
  - South Sudan: The Ministry of Health and UNICEF have partnered with more than 25 radio stations across the country to broadcast and disseminate life-saving messages in 10 languages. The campaign includes the distribution of communication materials and social mobilization efforts using loudspeakers and megaphones to spread information about the signs and symptoms of COVID-19, preventive measures and how to get more information. Essential information is also disseminated through bulk SMS messages.
  - DRC and Yemen: Using the Rapid Response Mechanism to reach the most vulnerable children and communities with critical information related to water, sanitation and hygiene (WASH), and risk communication about COVID-19, including for 5 million internally displaced persons (IDPs) in the country.

- To improve access to safe water and sanitation in:
  - Somalia: More than 106,000 people received critical WASH supplies, such as hygiene items and access to emergency safe water, including in IDP settlements in Baidoa.
  - Afghanistan: UNICEF is improving access to safe drinking water, sanitation and handwashing facilities and hygiene supplies in health-care centres, schools, childcare centres, temporary learning spaces and within at-risk communities, where access to such services are already extremely limited.

- To keep every child learning in:
  - Burkina Faso: UNICEF is working with partners to scale up education and teaching through radio programming at a national level, this work was already ongoing for children affected by insecurity and is being scaled up. More than 20,000 schools are closed and some 4 million students are affected.
Myanmar: UNICEF is scaling up distance learning opportunities that would benefit 9 million children should schools continue to be shut.

- To protect and help every child to cope in:
  - Afghanistan: Psychosocial support and first aid are being provided for children, adolescents and caregivers through safe physical distancing training for caregivers to provide them with the techniques and capability to help themselves and children to cope with stress and anxiety, particularly during lockdown or when a family member is ill.
  - Burkina Faso: Child-friendly spaces have been re-adjusted to engage groups of five children and encourage peer to peer interaction during the COVID 19 crisis, while social workers are promoting the use of the “numéro vert”, a number for children and caregivers to call and receive critical information about COVID-19 and the protection of children.
  - Videos of logistics and delivery of essential supplies in Iran, DRC, Mali and Nigeria are available here: https://weshare.unicef.org/Package/2AM408XWALOP
  - Photos of the response on the ground from Afghanistan, Iran, Libya, Ukraine and Yemen are available here: WeShare link, and a selection on delivery of essential supplies is available here: https://weshare.unicef.org/Package/2AM408XNMDBY

World Food Programme (WFP)

- The logistics support of the World Food Programme (WFP) to the humanitarian community has been serving as the backbone for global COVID-19 efforts through a network of hubs, passenger and cargo airlinks and medevac services.
- Six months since the beginning of the pandemic and the launch of the Global Humanitarian Response Plan, WFP, in close coordination with partners, is assessing the needs and demands for the common services.
- WFP remains committed to supporting the humanitarian community and ensuring that requests for passenger and cargo movements are fulfilled, and will continue to provide services based on funding availability and partners’ demand, especially for hard-to-reach areas.
- Ongoing restrictions on global movements, border controls and commercial transport disruptions still mean that the usual routes for humanitarian and health organizations are being disrupted. That is why WFP set up its network of Global Humanitarian Response Hubs in Guangzhou (China), Liège (Belgium) and Dubai (United Arab Emirates), close to where vital supplies are manufactured – alongside regional hubs in Ethiopia, Ghana, Malaysia, Panama, South Africa and Dubai.
- This hubs-and-spokes system routes medical and humanitarian cargo and workers to the front lines, with flights between global and regional hubs, and onwards flights into priority countries, where commercial services are disrupted.
• Since late January, WFP has dispatched nearly 65,000 cubic metres of cargo (enough to fill 26 Olympic-sized swimming pools) to 167 countries – or 85 per cent of the world – to support governments and health partners in their response to COVID-19. These shipments include personal protective equipment such as surgical masks, gloves and gowns, face shields, ventilators and emergency health kits. WHO and UNICEF are the main users of WFP services among 56 organizations being served.

• WFP also continues to ensure that health and humanitarian workers can get to where they are most needed via its global air passenger service where safe and reliable commercial options are unavailable. While commercial operations are resuming in some areas, WFP’s passenger services continue to ramp up across Southern Africa and Latin America and the Caribbean, areas which still remain largely without commercial access.

• Since the first regional flight in May between Addis Ababa to Accra regional hubs, the service has now transported more than 22,000 passengers to 65 destinations across Africa, Asia, Latin America and the Middle East that would otherwise not be accessible through commercial means – on behalf of about 350 organizations.

• WFP is also using these passenger flights to transport cargo wherever possible. WFP is monitoring the commercial sector as it returns. Markets have in recent months shown improvement and, in line with its mission to fill gaps in commercial transport markets rather than replace commercial capacity, where safe and reliable commercial services resume, WFP is standing down its own passenger services. WFP air passenger services have now been discontinued to 29 locations.

• In Bhutan, WFP is helping the Government preposition food for three months for half the country’s population of 800,000 people, providing storage units to address storage needs.

• In Cambodia, WFP delivered take-home rations to 100,000 schoolchildren prior to school closure at the end of March.

• In Colombia, WFP has introduced packaged food kits and vouchers to reduce congestion at community kitchens providing daily meals to vulnerable migrants crossing the border.

• In South Sudan, WFP is providing double distributions of food to 1.2 million beneficiaries as a preparedness measure to mitigate the potential spread of COVID-19.

• In Syria, the frequency of food distribution days has been increased in order to reduce congestion, and the number of food distribution points has been increased.

• In Uganda, in response to a government request, WFP constructed a temporary COVID-19 screening terminal to help Uganda manage passenger arrivals at Entebbe Airport. WFP is also providing storage for medical equipment belonging to the government and health partners.

• Photos: Best new images
• Videos:
  • New video footage: [https://spaces.hightail.com/receive/A8hyWNyTkB](https://spaces.hightail.com/receive/A8hyWNyTkB)
  • Executive Director Beasley’s mission (5 videos): [https://we.tl/t-saA1mqRDUH](https://we.tl/t-saA1mqRDUH)

• Social media: COVID Trello Board

• Work to save and change lives continues in the face of pandemic: WFP’s response to COVID-19 in pictures; also Operations and Logistics

• Map and data: [Global Monitoring of School Meals During COVID-19 School Closures](#)

**UN Food and Agriculture Organization (FAO)**

• Despite restrictions on the movement of people and goods resulting from the COVID-19 pandemic, FAO is continuing its efforts to contain the desert locust upsurge in East Africa. Since the beginning of March, almost 270,000 hectares have been treated. While the pandemic has slowed the supply of sprayers and pesticides, governments in affected countries have prioritized the desert locust operations to safeguard the livelihoods of already vulnerable communities.

• As COVID-19 restricts the movement of personnel in the field, FAO is intensifying remote data collection, relying heavily on a network of partners, civil society, extension workers and grassroots organizations to provide information from remote locations, especially in Ethiopia, Kenya, Somalia and South Sudan. With the potential for the locusts to increase a further 20 times during the upcoming rainy season and the risk of infestations in the Near East and beyond, control operations remain critical to avert potential food crises.

• Late January – Kenya video mission #1 VNR on FAO Media Vault: [http://tv.fao.org/video/index/entryId/1_ivxryf2j](http://tv.fao.org/video/index/entryId/1_ivxryf2j)

• 31 March – 6 April – Kenya control operations VNR on FAO Media Vault: [http://tv.fao.org/video/index/entryId/1_r72n38iw](http://tv.fao.org/video/index/entryId/1_r72n38iw)

• 5 March – Biopesticide spraying in northern Somalia #2 VNR on FAO Media Vault: [http://tv.fao.org/video/index/entryId/1_byysy4f8](http://tv.fao.org/video/index/entryId/1_byysy4f8)

**UN Refugee Agency (UNHCR)**

• UNHCR has been ramping up its global response to coronavirus and called for $255 million to focus on priority countries that require specific action. The agency has launched massive information campaigns across its operations to ensure refugees have
access fact-based information on prevention measures. UNHCR has also reinforced the health, water and sanitation systems and services, and distributed shelter material, core relief items and cash assistance in specific locations.

- In **Bangladesh**, training has begun for more than 2,000 health staff working in camps hosting some 850,000 refugees. Support for new isolation and treatment facilities for refugees and host community is also ongoing.

- In **Greece**, UNHCR has stepped up its support to the authorities to increase water and sanitation capacity, deliver hygiene items, and to establish and furnish medical units and spaces for screening, isolation and quarantine.

- In **Jordan**, awareness campaigns are ongoing and temperature screening is conducted at the entrance of the Zaatari and Azraq refugee camps.

- In **Ethiopia**, 127 communal handwashing stations and more than 14,700 household stations have been established in Gambella refugee camp.

- In **Sudan**, more than 320,000 refugees, internally displaced persons and host communities have received soap and other hygiene relief items.

**InterAction**

- NGO members’ photos from Jordan, Myanmar and South Sudan are available here: [https://photos.interaction.org/COVID-19/COVID-19-Member-Response/](https://photos.interaction.org/COVID-19/COVID-19-Member-Response/)

**World Vision International**

- **Impact overview**: In its Response Goal to limit the spread of COVID-19 and reduce its impact on vulnerable children and families, World Vision has supported more than 30 million people, with over 13 million of those being children (based on figures from 64 countries, as of 25 May 2020). As part of these efforts, more than 20 million people were reached through promotion of preventive measures and behaviours to limit the spread of COVID-19; over 56,000 community health workers were trained and supported in their focus to strengthen health systems and workers; and almost 25,000 front-line actors were reached or trained on child protection.

- In a **round-up of the first 100 days of its response to the COVID-19 pandemic**, World Vision reports that thousands of staff, volunteers and partners have already reached 44 million people with support, including more than 18 million girls and boys. World Vision and partners have adapted to remote response coordination; quickly scaled up
community, health worker and faith leader mobilization, as well as mass media and social media; reimagined refugee camp operations; and pivoted its development funds to respond to the crisis.

- **Reports:** Two separate “Aftershocks” reports:
  - World Vision’s *COVID-19 Aftershocks: A Perfect Storm* report calls for investment into child protection after revealing that up to 85 million more girls and boys worldwide may be exposed to physical, sexual and/or emotional violence over 3 months as a result of COVID-19 quarantine. Report: https://bit.ly/36QCMED

- **Policy briefs:**
  - **COVID-19 & Disruptions to Education:** https://bit.ly/2Xk1hqE

- **Country-specific:**
  - In Ethiopia and Brazil, World Vision is partnering with academia to start an assessment of the impact of COVID-19 on the lives of more than 10,000 children and teenagers.
  - In Rwanda, World Vision partnered with local authorities and national councils for children and women to conduct 47 live radio talk shows to raise awareness on child protection during COVID-19, with an estimated reach of 4 million people.
  - In Lebanon, World Vision developed targeting criteria with the national government and local municipalities to ensure that most vulnerable children and families are reached by life-saving cash assistance.
  - In China, World Vision is collaborating with the Chinese Centre for Health Education to produce a series of child-focused animation videos with focus hygiene and COVID-19 prevention.
  - In Ethiopia and Somalia, World Vision partnered with local media to disseminate messages via radio, TV and SMS in local languages in order to raise awareness on child protection issues and the impact of COVID-19.
  - In Mozambique, World Vision received the designation of “essential services” organization by the Ministry of Foreign Affairs and Cooperation, granting it more access to COVID-19-affected populations and the ability to work more closely
with the Ministry of Gender, Children and Social Action on the Government’s COVID-19 response.